

## STUDENTS HOSTELS/MESSES

Following information is disseminated for the knowledge of the Hostelites:-

- Each Hostel has a well-furnished Mess within the Hostel Building being run for approximately 4700 hostelites under the NUST Management where three times food is served @ Rs. 275/- per day being charged in advance through Mess Challan prepared by respective Manager (Hostels) and is delivered to hostelites through their emails. **In case student does not receive the Mess Bill by 8<sup>th</sup> of each month, he/she may contact Manager (Hostel) for issuance of Mess Challan during the office time.**
- Food is served to the hostelites only in the Dining Halls. Room service is not allowed except on advice of NUST Medical Center.
- Hostelites are expected to appear in their respective Hostel Mess Dining Hall in proper dress within the Mess timings where they are expected to display excellent standard of conduct / discipline.
- Respective Manager (Hostel), Mess Supervisor or Mess Staff must be contacted for assistance in case of any query, suggestion or complaint. DD Hostels also remains available in person as well as on mobile No. 0304-0484024 apart from the students mess committee present in each hostel.
- **Timely Payment.** Mess bills must be paid in time as per the instructions given on each monthly Challan. Delayed payment by the hostelite may cause repercussions later on.
- **Fine.** The surcharge / fine on late payment as given on the mess Bill Challan will not be exempted in any case. The management is only keen in timely payment by the hostelites as a good habit and is not keen in the fine at all.

### **Mess Off.**

- If hostelite leaving the hostel for more than 01 day and less than 12 days at a stretch should apply for mess off at least two day in advance before the date of mess off on the Mess Off Register held in the respective Manager (Hostel) Office.
- The students need to be physically present in the office of Manager (Hostel) while getting the Mess Off request. Extension in Mess Off request over phone, mail or through fellow students will not be accepted.

- Failing to submit request on the Mess Off Register held with the Manager (Hostel) in person will not be entertained later on.
- **Mess Committees.** Mess committee of each Hostel comprises of 5 members from each floor (20 members). Regular Mess meetings are held on quarterly basis.
- **Menu.** Menu is prepared by the Mess Committees within Rs. 275/- per day. Necessary coordination / adjustment (10%) are made by the Hostel Management. Mess members have the liberty to suggest any change / improvement within the given parameters through their Hostel Management. Hostelites may not make demands of food out of the menu.
- **Mutual Respect.** The staff employed for Hostels/Messes has been coached, motivated and well trained to pay proper respect to the students. In turn students are also expected to deal with the staff in a dignified and respectful manner. We wish to have conducive environments in the Hostels through mutual respect for one another.